



tri-meridian
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To whom it may concern,

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RE: Giovanni Tirimacco
SMTnet Computing

It is with pleasure that I take this opportunity to recommend Giovanni to you.

Every now and then you come across a person who excels in their area of expertise. Giovanni is one such person who excels in his role of providing IT Support Services to small businesses.

When we went looking late last year for a new IT Support Service Provider, we just wanted someone who would return our telephone calls, answer our questions with words that we could understand and fix the problems – permanently.

Giovanni exceeded all our expectations. For the first time in 18 months in business we had a system that was reliable and stable enough to finally allow us to get on with what we do best.

Giovanni listened cheerfully and politely to all of our grumbles, deciphered all our requests, made a few excellent suggestions and then with quiet confidence and humility, just got on with it.

I think that it would be true to say that Giovanni has literally saved us thousands of dollars over the last 12 months through his timely, efficient and no nonsense approach.

If you run a small business and are in the market for an IT Services Provider, I would strongly recommend that you give Giovanni a call.

Yours sincerely

Rochelle Adams
Administration Manager
Tri-meridian Corporate & Commercial Law